

Bid Document

Bid Details	
Bid End Date/Time	14-04-2021 16:00:00
Bid Opening Date/Time	14-04-2021 16:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	65 (Days)
Ministry/State Name	Delhi
Department Name	Services Department Delhi
Organisation Name	N/a
Office Name	Dsssbs
Total Quantity	12
Item Category	Database Management System Software (Version 2.0)
Minimum Average Annual Turnover of the Bidder	20 Lakh (s)
OEM Average Turnover (Last 3 Years)	166 Lakh (s)
Years of Past Experience required	3 Year (s)
MSE Exemption for Years of Experience and Turnover	No
Startup Exemption for Years of Experience and Turnover	No
Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance	80 %
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	7 Days
Inspection Required	No
Evaluation Method	Total value wise evaluation

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	3.00
EMD Amount	124740

ePBG Detail

Advisory Bank	State Bank of India
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ePBG Percentage(%)	3.00
Duration of ePBG required (Months).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

DDO DSSSB
Delhi Subordinate Services Selection Board, Karkardooma New Delhi
(Ddo)

Splitting

Bid splitting not applied.

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 80% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

Database Management System Software (Version 2.0) (12 pieces)

Brand Type	Registered Brand
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Technical Specifications

[* As per GeM Category Specification](#)

Specification	Specification Name	Bid Requirement (Allowed Values)
Basic Information	Category	Database Management System Software

	Software components /Modules covered in the offered product	1.RDBMS General, 2.RDBMS Security, 3.RDBMS Replication, 4.RDBMS Clustering, 5.RDBMS Performance, 6.RDBMS Spatial, 7.RDBMS Management, 8.RDBMS Integration, 9.RDBMS Backup, 10.RDBMS Analytics, 11.RDBMS Transactional
	License to be supplied	4.Per Core
	Hosting Environment (Hint :- Select 'NA' if not applicable)	2.On Premises (private cloud)
	Installation and Demonstration	No
	The offered product have support from OEM for	1. Updation for Patches and Bug fixes within support period, 2. Upgradation of version within support period .
	Number of Years upto which support is available from OEM for Updation (Patches and Bug fixes) within support period	3
	Number of Years upto which support is available from OEM for Upgradation of version within support period	3
	No of days Training Provided at Site	0
SCOPE OF LICENCE	License Edition	2.Standard
	Types of Licence	2.Subscription
	Type of Perpetual Licence	4. NA
	"If Subscription Based, Duration of Subscription (in months) (Hint : Select '0' if not applicable)"	36
RDBMS GENERAL	RDBMS General Features	1.Query tuning, 2.Columnar database, 3. In-database machine learning, 4.Temporal database, 5.Scheduler & alerting, 6.Change data capture, 7.Data quality capture, 8.Master data services, 9.Python & R integration, 10.Graph Data Support, 11.Cross language support, 12.Support of network protocols, 13.Web application optimized features, 14.Partitioning (Table/Index), 15.Full Text Search, 16.Manageability & Ease of Use, 17.All Graphical tools, 18.Cloud Service Features, 19.Storage Management Features, 20.Data warehouse optimized features, 21.High Performance Features, 22.JSON (Java Script Object Notation)Support., 23.Portability, 24.Enterprise Monitor Features
RDBMS Security	RDBMS Security Features	1.Auditing, 2.White list and Black list SQLs, 3.Encryption of data in motion as well as at rest., 4.Multilevel access control based on classification of data., 5.Block privileged account access to application data, 6.Masks and subsets sensitive production data before sharing on non-production environments., 7.Centralized encryption key management platform
RDBMS Replication	RDBMS Replication Features	1.Realtime transactional change data capture, transformation, and delivery., 2.Unidirectional and bidirectional data replication., 3.Replication data comparison and repair solution., 4. NA
RDBMS Clustering	RDBMS Clustering Features	1.Active active cluster, 2.Active passive cluster, 3.Scalability, 4.High Availability
RDBMS Performance	RDBMS Performance Features	1.Read from disaster recovery database while in recovery mode, 2.Performance benefit by compression, 3.Partition tables, indexes and index organized tables, 4.Caching

		performance-critical subsets of data in the application tier, 5.Memory-optimized relational database on application tier, 6.Automatic performance diagnostics and monitoring, 7.Automated application and SQL tuning, 8.Partitioning (Table/Index)
RDBMS Spatial	RDBMS Spatial Features	1.Spatial database management, 3.Geo Spatial Support
RDBMS Management	RDBMS Management Features	1.Manage multiple databases as one., 2.Assess outcome of a system changes on database, 3.Automate the processes required to manage Database Lifecycle, 4.Self-service provisioning, policy-based resource management, integrated chargeback and capacity planning, 5.NA
RDBMS Integration	RDBMS Integration Features	1.Extraction, loading and transformation tool, 2.Out-of-box integration with databases, Hadoop, ERPs, CRMs, B2B systems,flat files, XML, JSON, LDAP, JDBC, ODBC
RDBMS Backup	RDBMS Backup Features	1.Centralized backup and recovery management, 2.Enterprise Backup
RDBMS Analytics	RDBMS Analytics Features	1.Multidimensional analytic engine, 2.In-database predictive analytics, data mining and statistics., 3.In-memory database functionality to transactional RDBMS
Transactional RDBMS	Transactional RDBMS Features	1.OLTP & Transaction, 2.Online Analytical Processing (OLAP) and Real Time Analytic Processing (RTAP), 3.Maintainability, 4.Reliability, 5. In-memory object caching features(In-Memory OLTP)
SUPPORTED HARDWARE REQUIREMENT PARAMETERS	Minimum Hard Disk Space Required in TB	1
	Minimum RAM Size required in GB	4
	Operating Systems supported	1. Windows, 5.Linux
	Supported Web browsers	1.Internet Explorer, 2.Google Chrome, 3.Mozilla Firefox, 4.Safari
GENERIC PARAMETERS	Valid Licence copy to be provided	YES

Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Quantity	Delivery Days
1	Sudhir Kumar	110092,FC-18 INSTITUTIONAL AREA KARKARDOOMA DELHI 92	12	15

Buyer Added Bid Specific Additional Terms and Conditions

- Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address Delhi Subordinate Services Selection Board DSSSB FC 18 Institutional Area Karkardooma New Delhi.
- Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.
- Bidders shall quote only those products in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.
- Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
- Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.
- Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

7. Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

8. **OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
- 9.1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.
10. **Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
11. **Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
12. **OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.
13. **IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.
14. **Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.
15. **Dedicated /toll Free Telephone No. for Service Support :** BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
16. **Escalation Matrix For Service Support :** Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.
17. **Timely Servicing / rectification of defects during warranty period:** After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
18. **Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.**

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---